

To: Outback S3 Users
From: Global Customer Care

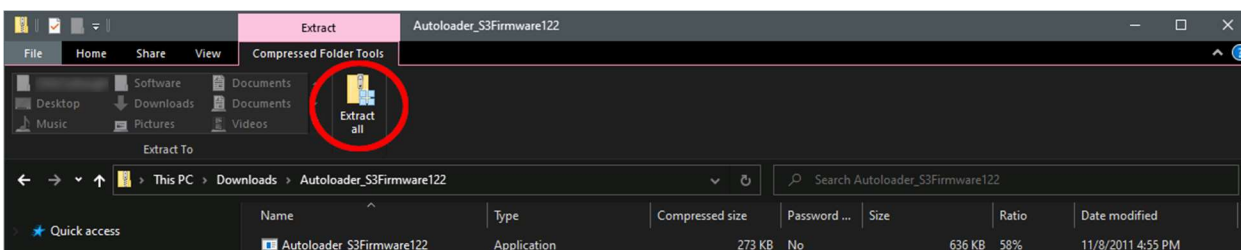
Subject: S3 Firmware v1.22 Update

Products Affected: S3

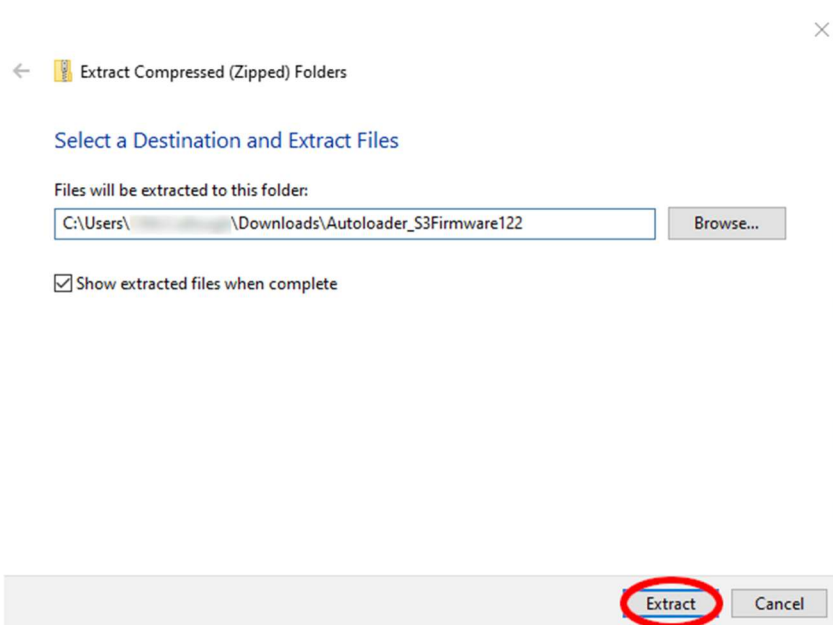
Scope: This document provides firmware update installation instructions for the Outback S3

Installation Instructions


- 1) Open a web browser and go to outbackguidance.zendesk.com
- 2) Navigate to **Software > S3 Software** and click on **Autoloader_S3Firmware122** to download the software
- 3) Click on the download when complete and the file will open
- 4) Select **Extract all** at the top of the screen



- 5) Note the folder to which the files will be extracted and click **Extract**

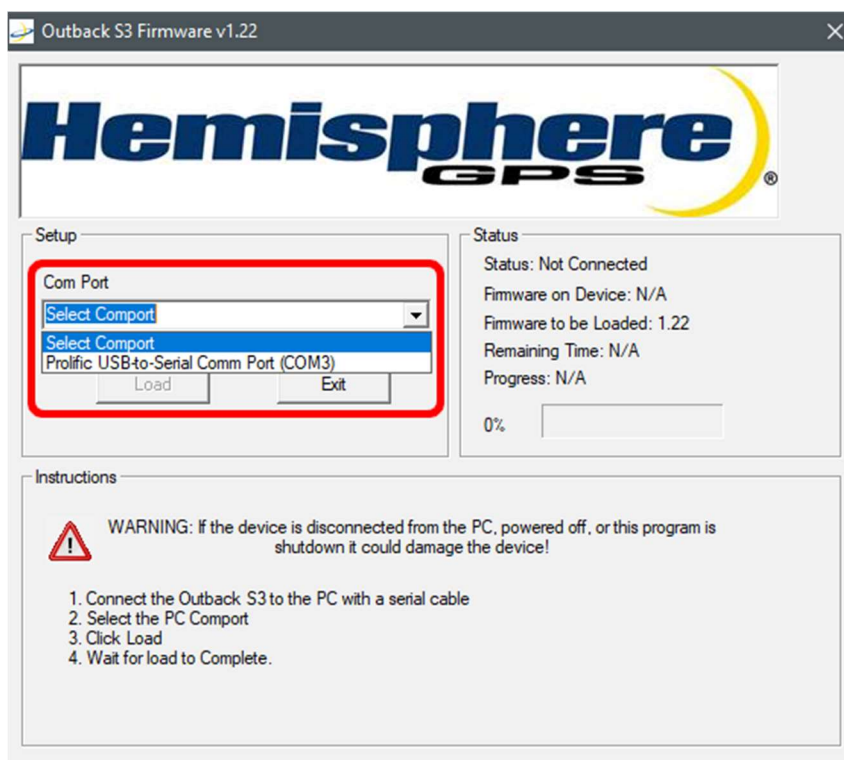


- 6) Open the extracted folder and double click the **Autoloader_S3Firmware122** application

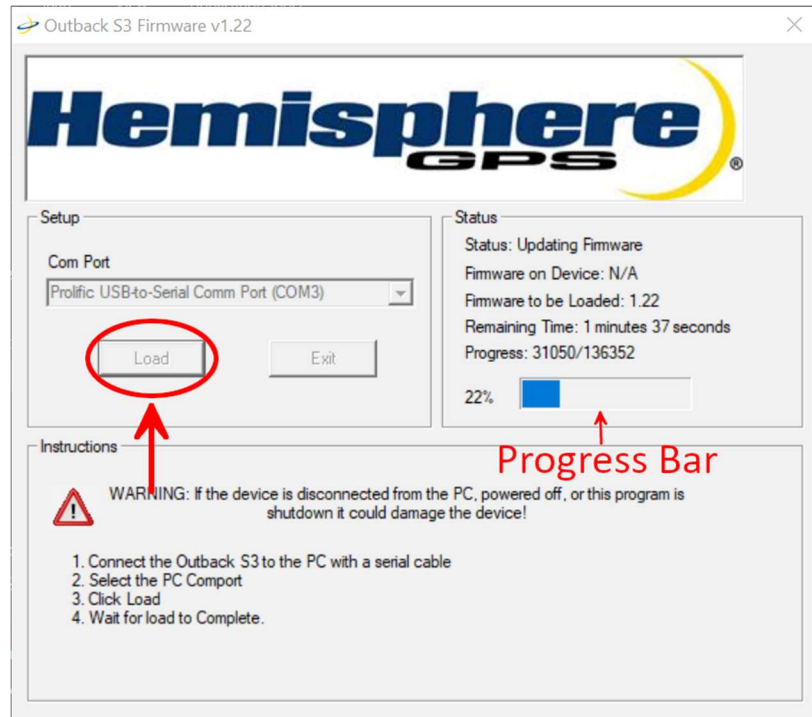
Name	Date modified	Type	Size
 Autoloader_S3Firmware122	11/8/2011 4:55 PM	Application	636 KB

- 7) Power on the S3 and connect it to a computer with a serial cable. If your computer does not have a serial port, use a USB-to-serial cable (such as a GoldX cable)

- 8) Choose the COM port of the serial cable



- 9) Click **Load** – the Autoloader will display a progress bar. Do not stop or interrupt the update during this time



- 10) When the Autoloader indicates the update is complete, click **Ok**. Once the S3 has booted, verify the firmware update was successful by touching the **Wrench** button and ensuring the **Firmware** field shows **1.22**